



# OUR CENTER

*Paving the Road to Self Sufficiency*

The OUR Center has been closely monitoring the development of the Corona Virus situation and we are prepared and fully committed to continue to provide assistance to residents living in the St Vrain Valley who are in need. The Center for Disease Control, Colorado Department of Public Health & Environment and others have strongly recommended social distancing. Given this guidance and in an effort to be proactive and minimize the spread of COVID-19, the OUR Center will implement the following changes until further notice.

## **FOOD BANK**

Effective March 16th, our shopping floor will be closed, and we will shift to providing pre-packaged food boxes. Food boxes will be available for pick up on the south side of the building. We will continue to welcome food donation at the donation door located on the south side of the building.

## **CAFÉ**

Effective March 16th, the OUR Center will suspend providing breakfast and serve lunch only. We will provide To-Go lunches from the main entrance. Our dining area will be closed and not available for seating. We ask that participants continue to present their meal card.

## **BASIC NEEDS**

Effective March 16th, all appointments with a Resource Specialist will be conducted by phone. This includes request for financial assistance. Participants should call our main number, 303-772-5529, and the receptionist will schedule the participant for the earliest possible phone appointment. If the situation is an emergency (demand for payment, shut-off notice or eviction is in hand), the participant is encouraged to share this information during their initial call so we can schedule him/her for an appointment as quickly as possible. We will not conduct any home visits at this time.

## **COMMUNITY CLOSET**

Effective March 13th, the community closet will be closed. This includes our Friday sales events. If a participant has an immediate need, they are asked to call the main line, 303-772-5529, and a Resource Specialist will help. Additionally, we will not be accepted clothing donations during this time.

## **CLASSES and MEETINGS**

Effective March 13th, all classes will be suspended. This includes LENA, Nurturing Parenting, Cooking Matters, Soft Voices and Getting Ahead. Our computer lab will also be closed. Additionally, all community meetings at the OUR Center will be cancelled or suspended. Staff will not travel to meetings and will participate remotely through conference calling when available.

Any staff, volunteers or community members who are experiencing flu-like symptoms (fever, shortness of breath, ongoing coughing etc.) we ask that you do not come to the OUR Center until your symptoms have subsided. If any volunteers are concerned about their own exposure we completely understand and respectfully ask you to communicate with Julie Lupien, Director of Volunteer services so we can plan accordingly.

This is a fluid situation and the OUR Center will be assessing the circumstances continuously and make decision based upon the health and well-being of staff, volunteers and the community at-large. We appreciate your understanding during this extraordinary event.

If you have any questions or concerns, please do not hesitate to call 303-772-5529 or email us at [info@ourcenter.org](mailto:info@ourcenter.org)