EFAA has been closely monitoring the Coronavirus (COVID-19) in Colorado. EFAA is putting the following measures into effect immediately to help protect our community and prevent community spread:

**Basic Needs**

- EFAA is committed to continuing to provide services and is navigating ways to limit face-to-face appointments.
- EFAA will still be holding emergency walk-in appointments; please call the front desk for walk-in hours.
- EFAA will be moving non-emergency appointments to be conducted over the phone.
- All food re-evaluations will be extended for six months; food re-evaluations will **not** be needed to pick-up food.
- For concerns about accessing services, we encourage you to call 303-442-3042 or email info@efaa.org to discuss possible accommodations.

**Food Bank**

- Food bank will be closed for shopping; grab-and-go food bags will be available for pick up at our main office on Yarmouth during regular business hours.

**Volunteers**

- If volunteers are experiencing cold or flu-like symptoms, we request that they cancel their shift and stay home.
- EFAA encourages volunteers who are concerned about their own exposure to stay home and cancel their shifts.
- Volunteers will be notified by EFAA staff if there are any changes regarding volunteer shifts.

**Important Information for EFAA Housing Residents**

- In order to help support and navigate available services, if any family member is experiencing flu-like or respiratory symptoms please immediately notify your case manager.
- All case management appointments will be conducted over the phone, there will be no in-person appointments.
- Maintenance requests will be prioritized based on need; residents must notify maintenance if someone in their household is sick when calling the maintenance line.
- Kids Club activities are cancelled until further notice.

**At this time, EFAA encourages staff, volunteers, and participants to:**

- Practice good hygiene by washing hands often, sanitizing shared spaces, covering coughs/sneezes with elbow, and limiting contact with those who appear ill.
- Stay home if you are feeling sick and keep kids home if they are sick.
- Plan ahead for potential school/office closures, childcare needs, and household supply needs.

We remain committed to providing essential services while also protecting the health of our community. Visit [www.efaa.org/coronavirus](http://www.efaa.org/coronavirus) for updated information regarding EFAA’s response to the coronavirus.

For questions or concerns, please call 303-442-3042 or email info@efaa.org.

Updated 3/12/2020